# ownCloud iOS App Manual

### The ownCloud Team

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# The Mobile App for iOS

Accessing your files on your ownCloud server via the Web interface is easy and convenient. You can use any web browser on any operating system without installing special client software. However, the ownCloud iOS app offers several key advantages over the web interface; these include:

- A simplified interface that fits nicely on an iPhone or iPad
- Upload files easily from your device to ownCloud
- An Optional PIN for stronger security
- Share files with other ownCloud users
- Automatic synchronization of your files

# Getting the ownCloud iOS App

To get the ownCloud iOS App, point Safari, or your favorite web browser, to your ownCloud server. Next, log in and navigate to **Settings > General (Personal)**. At the bottom of that page, you will see a link to the ownCloud app on iTunes.

Links to ownCloud's mobile apps.





You'll also find links and information on the ownCloud installation page.

# **Managing User Accounts**

## Introduction

With the iOS app, users can access their data from several ownCloud instances. They can use one or more accounts for the same server, or accounts for other ownCloud servers they have access to.

## **Authentication Methods**

The iOS app supports two ways of authentication options for user accounts. These are:

- Basic Authentication
- OAuth 2.0

### **Authentication Options**

### **Basic Authentication**

- Login Credentials are stored on the device (secured in the iOS system keychain).
- Password manager support.

19:52 <del>1</del>		ııl ≎ <b>®</b> ⊃				
Cancel	Add account	Continue				
NAME						
demo.shnic	1.cloud					
SERVER URL						
https://dem	no.shniq.cloud/					
Certificate	Details	Passed >				
No issues four	nd. Certificate passed validation	in.				
CREDENTIALS	5					
alice	alice					
•••••		٥				
$\sim$	∧ ∨ Done					
	Passwords					
q w e	ertzu	i o p				
a s	d f g h	j k l				
ŵУ	x c v b r	n m 🗵				
123	space	Continue				

#### OAuth 2.0

The OAuth2 implementation uses SFAuthenticationSession, which is described as a best practice by RFC 8252 - when running under iOS 11. Under iOS 12, the OAuth2 implementation uses ASWebAuthenticationSession, which is the successor of SFAuthenticationSession. Benefits of using these APIs include:

- Privilege separation: Web content is run in a separate process.
- Trustworthiness: Apps can't inject code into or access the contents of the web view.
- **Convenience for the user:** Cookies from Safari are available to the web content inside the session.

Additionally, OAuth2 is the industry standard authorisation method, and the username and password are not stored on the device.

### **Manage Accounts**

#### Add an Account



To add one or more user accounts to the iOS app, when in the "**Accounts**" view, click the plus (+) icon in the top right-hand corner. This opens the "**Add Account**" dialog, where you can enter the URL of the ownCloud server. After you enter it and click "Continue", the iOS app checks the authentication method and the validity of the SSL/TLS certificate (*if the server URL uses the HTTPS protocol*).

If the certificate is deemed to be valid, you will see a green "**Passed**" symbol near the bottom of the page, next to "**Certificate Details**", and the text "**No issues found. Certificate passed validation.**"

<b>ntil</b> 1&1 🗢	14:51	20 % 🦲 🗲
Cancel	Add account	Continue
lf you 'Continue 'ownCloud' Ap car	e', you will be prompto op to open OAuth2 log n enter your credentia	ed to allow the gin where you als.
NAME		
SERVER URL		
https://		
Certificate Detai	ls	Passed >
No issues found. C	ertificate passed validat	ion.

Click **[ Continue ]** and the app will prompt you if you want to use the supplied server URL to sign in to the app. You will then be redirected to the ownCloud server, where you can supply your username and password. After doing so, and submitting the form, you will then be asked if you want to give permission for the app to access your account.



- If so, click [ Authorize ].
- If not, click [ Cancel ].
- If you clicked [ Authorize ], you will then be returned to the Accounts screen, where you will

see your new account in the list.



ownCloud server must have the OAuth2 app installed, configured, and enabled to use Two-Factor Authentication. Please contact your ownCloud administrator for more details.

#### **Delete an Account**

If you want to delete an account, when viewing the Accounts list, swipe left on the account that you want to delete and click **[Delete]**.

ull 1&1 🗢 Done	14:57		23 % 🕞 +
ownClou	ıd		
Accounts			
Setter@	.com	Edit	Delete

You will then be asked if you really want to delete that account.



If you do, click **[Delete]**. Doing so deletes the account from the device, as well as all locally stored file copies. If you don't want to delete the account, click **[Cancel]**.

### **Edit Authentication**

If you want to edit an account, when viewing the Accounts list, swipe left on the account that you want to edit and click **[ Edit ]**.

<b>14:57</b> 14:57		23 % 🛄 🗲
Done		+
ownCloud		
Accounts		
Setter@	Edit	Delete

You will then be able to change the ownCloud server URL, and manage the authentication credentials. How the authentication credentials can be managed depends on the authentication type.

The user is authenticated using Basic The us	ser is authenticated using OAuth2		
Authentication. In this setup, they will be able to enter a different password, as well as delete their authentication data.auther able to able t	The user is authenticated using OAuth2 authentication. In this setup, they will only be able to delete their OAuth2 authentication.		
19:56 √       Int ? II         Cancel       Edit account         Save       NAME         NAME       NAME         Alice@demo.shniq.cloud       Matthew         SERVER URL       SERVER URL         https://demo.shniq.cloud/       Certificate         Certificate Details       Passed         No issues found. Certificate passed validation.       CREDENTIALS         alice       O         Delete Authentication Data       O	14:50 19 %   Edit account Save   w Setter@cloud.owncloud.com   RL   cloud.owncloud.com/   e Details   Passed   found. Certificate passed validation.   ALS   betet as msetter via OAuth2   Delete Authentication Data		

# **Configure Settings**

## Introduction

This document describes which settings are available and how to set them

### **Settings Screen**

To manage the settings in ownCloud's iOS App for iPhone and iPad, click **[Settings]** in the bottom right-hand corner of the Accounts List view.



## Security

### Passcode

To protect access to the iOS app with a Passcode, enable **[ Passcode Lock ]** in the Setting's Security section. You will then be prompted to enter, and repeat, a 4-digit Passcode. If a Passcode was set, the file provider extension in Files.app or in other third party apps will be locked too. The file provider presents a UI to unlock the Passcode.

<b>11</b> 1&1 🗢	11:36	18 % 💶 '
<b>〈</b> ownCloud		
Settings		
SECURITY		
Passcode Lock		
Lock application		>
Touch ID		$\bigcirc$
USER INTERFACE		
Theme		ownCloud Classic >
Logging		Off \

### Lock Delay

When a Passcode is enabled, the app will be locked every time you change to another application. However, under **Settings > Security > Lock application**, you can choose to only lock the application after 1, 5, or 30 minutes, instead of "*immediately*", which is the default.

<b>ull</b> 1&1 穼	11:36	18 % 💭
<b>〈</b> Settings		
Lock ap	plication	
LOCK APPLICATION	I	
Always		~
After 1 minute		
After 5 minutes		
After 30 minutes		

### **Biometrical Lock**

After a Passcode has been created, a Biometrical Lock, or Touch ID, can also be used to gain access to the app. To enable it enable **[Touch ID]** in the Setting's *Security* section, and then enter your 4-digit Passcode. The next time you need to authorise access to the app, you will be able to enter either your Passcode, or use your stored biometrical data.



### **Trusted Certificates**

#### **View Previously Approved Certificates**

To view previously approved certificates, navigate to **Settings** > **Certificates** (for any one of your registered accounts), and you will see them listed in the "*User-Approved Certificates*" section.

#### **Inspect Previously Approved Certificates Details**

To view previously approved certificates, swipe left on any of the accounts in the accounts list and click **[ Edit ]**. Then, under "*SERVER URL*", click **[ Certificate Details ]**. You will then be able to see all of the certificate's details.

#### **Revoke Previously Approved Certificates**



To revoke one or more previously approved certificates, first navigate to **Settings** > **Certificates** (for any one of your registered accounts). Then, in the "*User-Approved Certificates*" section, swipe left on the certificate(s) that you wish to revoke and press [**Revoke approval**].

### Themes

The iOS app comes with three themes:

• Light

- Dark; and
- Classic

To change the theme, navigate to **Settings > Theme**, and pick the one that you want.

18:20 🕈	ul 🗢 🚱
✓ Settings	
Theme	
THEME	
ownCloud Light	
ownCloud Dark	
ownCloud Classic	~

Table 1. The three themes in ownCloud's iOS App for iPhone and iPad.

	<b>Classic theme</b>			Dark theme			Light theme	
<b>1 </b> 1&1 🗢	15:02	23 % 💭	• <b>11 </b> 1&1 🗢	15:02	23 % 🛄	<b>ull</b> 1&1 穼	15:02	23 % 🚺
<b>く</b> Back	Photos $\sim$	+ •••	<b>く</b> Back	Photos 🗸	+ •••	K Back	Photos 🗸	+ •••
Q Sear	ch this folder		Q Sear	ch this folder		Q Search	this folder	
Sort by na	me ↑ ∽		Sort by nar			Sort by name	$\uparrow \checkmark$	
	Other photos			Other photos 🔗 0 bytes - Today at 14:48	•••		Dther photos 🔗 bytes - Today at 14:48	
stor, St.	Paris.jpg 🖄 229 KB - Today at 00:28	•••		Paris.jpg 🙆 229 KB - Today at 00:28	•••	2 P	Paris.jpg 🕗 29 KB - Today at 00:28	••••
	San Francisco.jpg 🔗 216 KB - Today at 00:28	•••	e y	San Francisco.jpg 🔗 216 KB - Today at 00:28	•••	S 2	Gan Francisco.jpg 🔗 16 KB - Today at 00:28	•••
	Squirrel.jpg 🖉 234 KB - Today at 00:28	•••		Squirrel.jpg 🙆 234 KB - Today at 00:28	••••	<b>S</b> 2	Squirrel.jpg 🕗 34 KB - Today at 00:28	••••
	Total: 679 KB			Total: 679 KB			Total: 679 KB	
	Waiting for server response			Waiting for server response.			Waiting for server response	
	ci@a.	4		dita.	4		d@b.	4
Browse	Quick Access	Status	Browse	Quick Access	Status	Browse	Quick Access	Status

### System Appearance (up from iOS 13)

When System Appearance is selected, ownCloud will automatically use the selected iOS system theme (light or dark) to reflect the system UI. Setting System Appearance is only available up from iOS 13.

# Logging

The ownCloud iOS app has built-in logging functionality, available under Settings > Logging. To

find out more, please refer to the logging section of the Troubleshooting guide.

### Media Upload (Conversion)

When image and video files are uploaded, they can be converted to the industry-standard JPEG and MP4 respectively. This is not done by default.

MEDIA UPLOAD	
Convert HEIC to JPEG	$\bigcirc$
Convert videos to MP4	$\bigcirc$

#### Image

To convert (the very efficient) HEIC (High Efficiency Image File Format) images to more compatible JPEG images, enable [ Convert HEIC to JPEG ] under Settings > Media Upload.

### Video

To convert the very efficient videos to more compatible MP4 videos, enable [ Convert videos to MP4 ] under Settings > Media Upload.

# **Managing Files**

## Introduction

The IOS app provides a number of features designed to make managing files as simple as possible.

### **Features**

- File list filter
- File sort options
- Thumbnails for supported images
- File quota (only displayed in the root folder)
- File actions
- Folder actions
- Select all/none



Click on a file to view it and click on a folder to view its contents. To view further actions available for a file or folder, click the *More* icon on the far right-hand side.

# **File Actions**

The actions available for files are:

• Open in

- Move
- Rename
- Duplicate
- Copy
- Delete
- Make Available Offline

However, file actions are handled slightly differently, depending on whether one or multiple files have been selected. You can see the differences in the two images below.

Individual File Actions	<b>Multiple-Selected File Actions</b>
File popup for actions for <i>individual</i> files	Move icon row for <i>multiple-selected</i> files
Example.odt 36 KB - Today at 00:28	denys-nevozhai-185489.j         (a)           5,7 MB - 23. Jun 2017 at 19:38         (b)
Share this file	Control contro
Actions	ian-dooley-280928.jpg         Image: Control of the second se
Open in Move	jakob-owens-208991.jpg 🕟 9,4 MB - 23. Jun 2017 at 19:38
Rename	Open in [1] [1] [1] [2] Delete
[+] Duplicate	
Сору	Move Copy Duplicate
C Make available offline	
Delete	

## **Navigate Folders**

There are two ways to navigate folders (outside of the root folder). To go back to the parent folder, tap **[ Back ]** in the top left-hand corner. To navigate directly to **any** parent folder, tap on the current folder's name. When you do, you will see the names of all the parent folders, right up to the root folder, as in the image below.



## Navigate Files

When navigating files, as you would expect, you can scroll up and down the files and folders list. In addition, you can also use the index bar, highlighted in the screenshot below, to speed up traversing through files and folders. As you slide your finger over each letter, you'll jump to the first file (or folder) that begins with that letter.



The index bar is only visible, if the sort order is Name.



### Sort Files and Folders

By default, files and folders are sorted by name in ascending order, with folders sorted before files. However, files can be sorted in ascending and descending order by name, type, size, date, and shared. If you press the Sort by menu, you can change sort method and order. The first time you change the sort category, files and folders are sorted using that category in ascending order. If you choose that category a second time, the sort order is inverted.

Sorting	files and folders	in portrait mode	Sorting files and folders in landscape mode
ull 1&1 奈 <b>〈</b> Back	<sup>15:23</sup> Photos ∽	22 % 💽 · + ••••	Back Photos ~ + ···     Q. Search this folder
Q Search t	his folder		Other photos 📀
Sort by name ↑	~		Paris.jpg 🗘 229 KB - Today at 00:28
name ↓	t <mark>us</mark> 🕗 	•••	
size	<b>( ))</b> 3. y at 00:28	•••	
date	sco.jpg 🕠	•••	
shared Sa 234	uirrel.ing 🗘 4 KB - Today at 00:28		
	Total: 679 KB		

### **View Files**

To view a file, tap on its name in the file list. Any file type supported by iOS Safari can be displayed in the app. Depending on the file type, the image will be able to viewed, or an icon for it, along with some file details, will be displayed.



If the file is not available locally on the device, you will see 🕠 next to the file.

When you click on it, you will see 💽 next to it while it downloads.

An image file	A video file	A PDF file
nuttan \$ 11:09 93% ■•• <a>Back Squirrel.jpg •••</a>	and lå1 ♥ 11:15 89 % ■ * X II (0)	•••I 181 ຈີ 11:10 93 % ■•
		ownCloud User Manual Release 2.0
		The ownCloud developers
and the second sec		Spender II 201
	• • • • • • • • • • • • • • • • • • •	
A text file	An ODT file.	

Table 2. Viewing different file types

•••• 1&1 奈 <b>〈</b> Back	11:10 test-file.txt	93 % 📖)
Test File Add some text	to the file.	

#### **PDF Files**

When viewing PDF files four UI options are available which make working with them easier; these are:

- A page selector
- Page thumbnails
- A Table of Contents
- File Search

You can see an example of each in the images below.

Tahle	3	PDF	file	function	alitv
Tuble	υ.	IDI	Jue	junction	uniy

A page selector	A table of contents	Page thumbnails	File search
<text><text><text><text><text><text><text><text><text><list-item><list-item><list-item><list-item><section-header><text><text><text></text></text></text></section-header></list-item></list-item></list-item></list-item></text></text></text></text></text></text></text></text></text>	20214 at ♥ D> Particle of Cotoms Introduction 1 Hindra of Cotoms Hindra of Cotoms Hindra of Cotoms Hindra Cotoms Hindra Cotoms Hindra Cotoms Hindra Onerview Hindra O		20.22 *     ull ♥ IP>       Preferences     ●       User breferences section to learn more about 0     ●       User breferences     6       0.102 **     0       104 **     Preferences       0     0       105 **     0       104 **     Preferences       0     0       105 **     0       10
	Managing Deleted Files 30 Large File Upleads 40 Public Liek Shares 40 Using Federation Shares 41 Session Management 44		(a)         (b)         (c)         (c)         (c)           (c)         (c)         (c)         (c)         (c)           (c)         (c)         (c)         (c)         (c)           (c)         (c)         (c)         (c)         (c)

### Video Files

Video files have the standard iOS video controls available, which include play, pause, AirPlay, volume, skip forward, skip back, close, and full screen.

### **Folder Actions**

When working with folders, click the plus icon near the top right-hand corner, and three actions become available; these are:

- Create folder
- Upload files
- Upload file from your photo library
- Make available offline



### **Create Folder**

To create a new folder, click **[ Create folder ]**, enter the name of the new folder, as in the image below, and click **[ return ]**.



### **Upload Files**

To upload files or any time from your device to your ownCloud server, click **[ Upload file ]**. You will then be able to select or browse through files from any app that exposes data to the iOS files app.

### Make Available Offline

Please see the Offline Storage section.

#### Upload File From Your Photo Library

To upload photos from your photo library, you first need to allow the iOS app access to your photos. After that, you can browse through your photos, as you normally would. You can then select one or more photos by pressing them, or click **[Select All]** in the bottom left-hand corner to select all photos in the current folder. When you're happy with your photo selection, click **[Upload]** and the photo(s) will be uploaded.



#### **Move Files and Folders**

Whether you are using the iPhone or iPad version of the ownCloud app, you can select and drag and drop one or more files and folders from one folder to another. To do so, you first press **[Select]** in the top right-hand corner and select one or more files and/or folders. Then, you press and hold on any of the selected files and folders and:

- Drag and drop them over a folder in the current directory
- Drag and drop them over the "Move to" icon (or tap the icon), near the bottom left-hand side of the screen. You then navigate to the folder that you want to move them to and click [Move here] at the bottom of the screen.



If a file or folder with the same name as one or more of those being moved, already exists in the destination directory, you will see a warning that the file or folder could not be moved.



### Drag & Drop Files Between Apps (iPad-only)

The iOS app supports the multitasking features on iPad. If you open it as a second app with Slide Over, you can use two apps at the same time with Split View and drag and drop one or more files between the two apps. Refer to Apple's <u>Multitasking On Your iPad guide</u> for more information.

Drag and drop multiple files from ownCloud iOS App to macOS Notes



# **Offline Files and Folders**

## Introduction

From version 1.1.0, the ownCloud iOS app supports offline storage of files and folders, allowing them to be accessed even when an internet connection is temporarily unavailable.

## Making a File or Folder Available Offline

To make a file or folder available offline, click on the *More* icon and press "*Make available offline*" from the list of available actions. In the screenshots below, you can see an example of the available actions for files and folders.

Make file available offline	Make folder available offline
ownCloud Manual.pdf 5 MB - 14. Oct 2019 at 13:03	Carrier ♥ 9:53 AM ► + ♦ Back Photos ~ + Select Q Search this folder
<ul> <li>Open in</li> <li>Move</li> </ul> <li>Rename</li> <li>Duplicate</li>	Sort by name (A-Z) ~         Paris.jpg ②         229 KB - Today at 12:03 AM         San Francisco.jpg ②         216 KB - Today at 12:03 AM
Copy       Make available offline       Delete	Squirrel.jpg Constant 2003 AM
	Make unavailable offline      Cancel      House design of the second secon

Files that have been made available offline are identifiable by the available offline icon. You can see an example of the icon image below.



## **Removing a File or Folder from Offline Storage**

Any file or folder that has been made available offline can also be removed from offline storage in several ways.

• By pressing the *More* icon next to a file or folder and pressing "*Available offline*" from the list of available actions.

	Photos 679 KB - Today at 00:28	
	Share this folder	
6	Links	
Acti	ions	
	Move	
	Rename	
(+)	Duplicate	
Ċ	Сору	
Ø	Available Offline	
Ŵ	Delete	

• By swiping left on an item in the Available Offline Locations list and pressing "*Make unavailable offline*".

<b>111</b> 1&1 🗢	12:51	40 % 💶 י
<b>&lt;</b> Back	Available Offline	
OVERVIEW		
$\bigotimes$	All Files	>
LOCATIONS		
nple.odt 🔗	ple.odt	Make unavailable offline
	Photos 🔗 at /Photos/	

### **Viewing Offline Files**

To view all offline files, from the *Quick Access* menu, tap *Available Offline*. If no files have been marked as available offline, then no files will be available.

If one or more files have been marked as available offline, then you have two ways of viewing them.

- View files by location
- View a list of all files

#### **View Offline Files by Location**

In the screenshot below, you can see that there are one or more files in the *Photos* directory that have been marked as available offline. If you tap one of the available directories, you will then see all files in that directory that are available offline, similar to how you would view files normally.

View offline files by location



### View a List of All Offline Files

In the screenshot below, you can see all the items that have been marked as available offline.

#### View all offline files



## Storage

Locally available file copies can be set to be automatically deleted after a specified period, ranging from 1 minute to 30 days, to clean up device space. The default is seven days. This is available under **Settings > Storage > Delete unused local copies**.



This setting applies to all local files, not just available offline files.

•	∎1&1 🗢 CSettings	12:27	42 % 💶 🕅
	Storage		
	DELETE UNUSED LOC	CAL COPIES	
			after 7 days
	Time measured since viewing the respectiv apply to files downloa Local copies may be e has passed, f.ex. beci the server - or throug Also, local copies may of time has passed, f. file is still in use - or t used in the app.	uploading, editing, c e file through this de ided via the Available deleted before the gi ause there's a newer ih the manual deletio y not be deleted afte ex. if an action is per the account holding t	townloading or vice. Does not e Offline feature. ven period of time version of a file on n of offline copies. r the given period formed on it, the the file hasn't been

# **Collaboration and Links**

## Introduction

This section shows how to collaborate with other users and how to work with links.

# **Collaborate With Other Users on Files and Folders**

20:18 🕇		ul 🗢 🚱
	Sharing	Done
Q. Add em	ail or name	
ei 3,	<b>mmad-mazhari-216134.jpg</b> 1 MB - 23. Jun 2017 at 19:32	
USERS		
Bob (bob@ Read, Share	shniq.com)	>
GROUPS		
testers Read, Change		>

The Mobile App for iOS supports the following collaboration functionality:

- Adding users and grant permissions
- Adding groups and grant permissions
- Changing permissions
- Deleting collaborators

### **Manage Links**

#### **Grant Access With Links**

Just as with the web interface, the iOS app lets you grant access to both files and folders with links. Specifically, you can do the following:

- Copy private links
- Create public links
- Set passwords and expiration dates
- Send public link URLs to other apps (mail, messenger)
- Delete public links

### **Copy Private Links**

To copy a private link to a file or folder, click the more icon on the far right-hand side of the file, and then click **[Links]**. As in the example below, you will then see the private link to the file. Clicking **[ copy ]** on the far right-hand side will copy the link to the iOS clipboard.

#### **Create Public Links**

To create public links to a file or folder, click the more icon on the far right-hand side of the file, and then click **[Links]**. Then, under Public Links, click **[Create Public Link]** in the Public Links section. You will then see the links for the option, as in the image below.

As with the web interface, you can set:

- A link name
- Link permissions
- A link password and expiration date

<b>!!</b> 1&1 🗢	14:40	24 % 🚺 🗲
Cancel	Public link	Save
NAME		
Public link		
PERMISSIONS		
Download / Viev	V	~
Download / Viev	v / Upload	
Upload only (File	e Drop)	
OPTIONS		
Password		$\bigcirc$
Expiration date		$\bigcirc$
		í

 $\mathbf{O}$ 

To see more details about each option, click the info icon in the bottom right-hand corner.

#### Set Passwords and Expiration Dates

OPTIONS	
Password	
Type to update password	

To set a password on a public link, under "*Options*", enable **[ Password ]**. Then, type a password in the field that appears below the Password option.

OPTIONS	
Password	$\bigcirc$
Expiration date	

To set an expiration date on a public link, under "*Options*", enable **[Expiration date ]**. Then, pick the date that the link should expire with the date picker that appears below the Expiration date option.

#### Send Public Link URLs to Other Apps

To share a public link URL via other apps:

- 1. Open the Public Link's details.
- 2. Click the share button at the bottom left-hand corner, which opens the iOS Share Sheet.
- 3. Share the link through the app of your choice.

#### **Delete Public Links**

There are two ways to delete a public link.

1. When viewing the list of links for a file or folder, swipe left on the link that you want to delete,



2. When viewing the Public Link, click [Delete] at the bottom of the page, under [Copy Public Link].

Copy Public Link	
Delete	
Created: 19. Jun 2019 at 17:17	
Û	í

### **View Public Links**

The quickest way to view Public Links is by navigating to **Quick Access > Shares > Public Links**. There, you will see a list of files and folders that have Public Links. For any of the files and folders, click the More icon, where you will see the number of links for that file or folder.

# **Quick Access**

# Introduction

The app allows you to quickly access the key aspects of the application, by clicking **[ Quick Access ]**, located in the footer of the application.

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Qı	lick Ac	cess			
SHAR	ES				
÷	Shared with yo	u		>	
-	Shared with ot	hers		>	
G	Public Links			>	
COLLI	ECTION				
(	Recents			>	
*	Favorites			>	
$\oslash$	Available Offlir	ne		>	
2	Images			>	
$\checkmark$	PDF Documen	ts		>	
		<i></i>	4		
В	rowse	Quick Access	Statu	IS	

Quick access is broken down into two sections: *Shares* and *Collection*.

## Shares

Shares, as the name implies, lets you quickly see all files that are:

#### Shared with you

See a list of all resources you accepted from other users.

#### Shared with others

See a list of all resources where you invited collaborators.

#### **Public links**

See a list of all resources where you created links.

## Collection

Collection gives you quick access to:

#### **Recently accessed files**

These are files that were used sometime within the previous week, where used covers when it was imported, locally update, or was download.

#### Files marked as favorite

See a list of all resources in your account set as favourite.

#### Files available offline

See a list of all files and folders in your account that are available offline.

#### Image files

See a list of all image files in your account.

#### **PDF files**

See a list of all PDF files in your account.

# iOS App and iOS Files App Integration and 3rd Party Apps

## Introduction

i

The Mobile App for iOS integrates with the iOS Files App. When enabled, you can open, edit, save, and delete files and folders. However, the functionality needs to first be enabled.

## Work With Your ownCloud Data in iOS Files App

To enable this possibility, click **[Browse]**, then **[Edit]**. Next, in the list of apps under Locations, enable the ownCloud app for your account.

In future versions, it is expected that the following functionality will also be supported:

- Share (UI)
- Offline (UI)
- Favourites
- Tags

## Share From Other Apps (via iOS Files App)

When the iOS app is installed and at least one account is properly configured, files on your iOS device can be shared with your ownCloud server. To do so, first enable the location from the Locations list (step through how to do this). After that, when sharing a file, first click **[Save to Files ]**, choose a location to store the file, and click **[Add ]**. These steps are shown in the three images below.



# Task Scheduling

# Introduction

Background tasks are scheduled based on the app's current context, and that context is based on a combination of factors. These factors include:

- Is the app backgrounded or in the foreground?
- Is WiFi available?
- Is the device in Low Power Mode?
- Is the device connected to external power?
- Has the photo library changed?

### Tasks

Currently, two tasks are available:

- Instant photo uploads: This task is triggered when:
  - The photo library has new photos, and;
  - $\,\circ\,$  The user is connected to a WiFi network
- Bookmark update task: This task is triggered by the background fetch event scheduled by iOS

### **Instant Photo Upload**

There are some things to be aware of, regarding Instant Photo Upload.

- Photo and video upload can be enabled and disabled separately.
- Before instant media upload can begin, the account and upload path have to be selected
- Changes in the photo library are detected when the app goes into the foreground.
- If a user removes the folder specified for instant upload, the upload task silently exits.
- When a user first activates instant upload, the timestamp of the activation is stored and compared against the creation date of the assets to be uploaded. As soon as one asset is successfully uploaded, its creation timestamp is used to update the instant upload activation timestamp. This:
  - Prevents assets being uploaded twice
  - $\circ~$  Removes the need to keep track of uploaded items in a database
  - $\circ\,$  Please note, that already uploaded and edited asset is not going to be uploaded again
- Media conversion settings are taken into account by instant upload feature.
# Security

# Introduction

This document provides an overview of the security considerations and features in the new ownCloud iOS SDK and new ownCloud iOS App.

# Authentication

#### API

The ownCloud iOS SDK (2018) is a general-purpose API for implementing passphrase- and tokenbased authentication methods, which provides three key benefits. These are:

- 1. Ensures structural separation of code between general connection-handling and authentication.
- 2. Simplifies code reviews, by limiting each implementation to one class each (e.g., OAuth2, BasicAuth).
- 3. Ensures extensibility.

#### Secrets

Authentication secrets contain information such as *usernames, passwords* or *tokens*, and are generated by the respective authentication method implementation. Authentication Secrets are securely stored in the app's Keychain and tagged as AccessibleAfterFirstUnlock. They cannot be accessed after a restart until the device has been unlocked once by the user.

#### **Supported Methods**

Authentication method implementations are available for OAuth2 and Basic Authentication.

#### **Method Selection**

After performing auto-detection, identified authentication methods are filtered and ranked by preference. The method with the highest ranking is then picked for the user.



By default, all detected methods are considered and OAuth2 ranks higher than Basic Authentication.

Filtering and ranking can be customized by MDM Configuration. This, for example, allows making OAuth2 the only possible authentication method, so no credentials need to be stored on the device.

### **OAuth2 Implementation**

The OAuth2 implementation uses SFAuthenticationSession, which is described as a best practice by RFC 8252 - when running under iOS 11. Under iOS 12, the OAuth2 implementation uses ASWebAuthenticationSession, which is the successor of SFAuthenticationSession. Benefits of using

these APIs include:

- Privilege separation: web content is run in a separate process
- Trustworthiness: apps can't inject code into or access the contents of the web view
- Convenience for the user: cookies from Safari are available to the web content inside the session

# Connections

### **URL Limits**

Using MDM Configuration, server URLs can be pre-filled or "hard-coded" as the only allowed server URL.

#### Redirects

Redirects during login are not followed silently. Instead, they are reported to the user and must be explicitly approved.

#### **SSL/TLS Certificates**

When adding servers, users have the opportunity to view a detailed summary of the server's SSL/TLS certificate before they are prompted for credentials or authentication via OAuth2.

If a SSL/TLS certificate fails trust evaluation (e.g., because it's self-signed or signed by an unknown Certificate Authority), the user is given an opportunity to:

- View a detailed summary of the certificate, by clicking on the notification.
- Trust the certificate, despite the warnings, by clicking [ Approve ].
- Reject the certificate, by clicking [ Cancel ].



In the case of redirects across several HTTPS servers, users are given the opportunity to review the certificates of all servers involved in addition to the redirects.

MDM Configuration support is planned for:



- Pre-approving specific certificates and certificates with specific public keys.
- Allowing only connections with specific certificates or certificates with specific public keys.

### **Inspecting Certificate Details**

If users want to inspect the details of an approved security certificate, from the Accounts list, swipe left on the account that you want to check the certificate of and click **[ Edit ]**. Then, click the row **[ Certificate Details ]**. You will then see the certificate's details, starting with the validation status.

#### **More Information**

For more information, please refer to the security information.

# Data

### Separation

Separate directories are used for the data of every server connection. This provides the following benefits:

- A strong barrier against accidentally spilling data between different connections.
- All data relating to a connection can be deleted by deleting the respective directory.

### Encryption

The app uses the filesystem encryption built into iOS. Using the CompleteUntilFirstUserAuthentication file protection, data can't be accessed after a restart until the device has been unlocked once by the user.

#### Sync

The Sync Strategies, planned to be used in the app, focus on preventing data loss locally and remotely.

#### **Secure Document View**

HTML and Microsoft Office document content is viewed using WKWebView, which renders the content in a separate process. Additional hardening is achieved by disabling JavaScript and blocking all network requests, which protects against lesser known, non-obvious attacks like CSS Keylogging.

#### Passcode

Users can set a Passcode to control access to the app. Find out more about this in the Passcode section of the Settings documentation.

# Miscellaneous

#### **Continuous Integration (CI)**

Continuous Integration tests verify that central security mechanisms and assumptions work as

expected, covering areas such as *redirections*, *certificate handling*, common Man-in-the-middle (MITM) attack scenarios, and the secure storage of authentication secrets.

### **SQL Injection**

To protect against SQL injection attacks, parameters are never made part of the SQL statements themselves. Instead, placeholders are used and the parameters are subsequently bound to the SQL statements. For example, instead of running a query, such as SELECT \* FROM users WHERE name='John Doe', the query would be parameterised, such as: SELECT \* FROM users WHERE name=:nameToSearchFor.

### Reproducibility

The build script that created the OpenSSL binaries used in the app is available in the SDK's GitHub repository and can be used to reproduce the build result.



OpenSSL is used solely to provide detailed summaries of SSL/TLS certificates - functionality that iOS is currently missing.

### Planned Logging Feature (not included in released yet!!)

When logging information, parts of the log message can be tagged as private. If "**Mask private data**" is enabled, under **Settings > Logging** (it is by default), these parts will be - before the log message is written - either replaced with «private» or a trimmed version that doesn't contain privacy-sensitive information.

An example for the latter would be an NSError object's error message containing the names of the item it is about. If masked, only the error's error domain and error code are written to the log, but not the error message.



development and debugging feature, though, we can't guarantee that the log file will be free of any private data even with this option enabled. Therefore, please look through any log file and verify its free of any data you're not comfortable sharing before sharing it with anybody.

# iOS Frequently Asked Questions (FAQ)

# Introduction

Here you can find some of the most frequently asked questions about the ownCloud iOS app.

# Usage

# **Compatibility With ownCloud Server Older Than Version 10.0**

Previous ownCloud iOS app with support for ownCloud Server < 10.0 is still available in App Store.

# **Compatibility With iOS Versions Older Than iOS 12.0**

Previous ownCloud iOS app with support for iOS < 12.0 is still available in App Store.

# Login With TOTP and Other 2FA

ownCloud server must have the OAuth2 app installed, configured, and enabled to use Two-Factor Authentication. Please contact your ownCloud administrator for more details.

# **Feature Requests**

### FileProvider: Access Full Folder, Not Only Single Files

This seems like a bigger challenge for us. We track the status here: https://github.com/owncloud/ios-app/issues/604

### FileProvider: Support "Recent items" and "Favorites"

To support "Recent items" and "Favorites" in the iOS Files app, implementation of the Working Set is needed. This is one of the next roadmap items, but there's no ETA yet.

# Text Editing Inside the iOS App

Currently this isn't a planned feature. Focus is more to build the best integration in serious 3rd party text editing app.

Here you can find previous discussions: https://github.com/owncloud/ios-app/issues/317

### **Missing Translations or Translation Bugs**

You can help translate in your language or fix a bug.

We use Transifex for translations. Please register here for an account and join the global community.

# **Testing New Features**

Use this link to join the beta program on iOS.

# Appendices

In this section, you find supporting information.

# **Mobile Device Management (MDM)**

## Introduction

With the introduction of MDM (Mobile Device Management) by Apple for its devices, a MDM server can securely push a configuration to the iOS device, respectively recieve feedback from the device. ownCloud supports MDM for it's iOS-App. The configuration is basically a key-value dictionary provided as a .plist file. The app can access this configuration from the server in read-only mode using the NSUserDefaults class by reading a configuration dictionary under the key com.apple.configuration.managed. The app can also observe a system notification via class NSUserDefaultsDidChangeNotification to get notified about configuration changes. For feedback, the app writes a dictionary with feedback information into user defaults under the com.apple.feedback.managed key.

### **Configurable Settings**

The ownCloud iOS App implements a mechanism internally called Class Settings which can be derived from different sources:

- Environment variables which e.g. can be set in Xcode for testing. In this case setting keys have to be prepended with *oc:* prefix.
- User preferences accessed by the very same API but stored under *org.owncloud.user-settings* key.
- Settings dictionary pushed by an MDM Server and accessible using NSUserDefaults API under the key *com.apple.configuration.managed*.
- Default settings defined directly in the app sourcecode.
- Branding.plist which is the part of the Xcode project under ownCloud/Resources/Theming. It allows to override class settings by specifying them in the Configuration section

There is also an order in which these settings take precedence, where environment variables have highest priority. When settings are accessed, they are merged and higher priority value for the same key overwrites lower priority ones.

Some settings are accessed only once at runtime and the read value is cached, so that new setting to take effect may a require an app to be terminated and restarted.

#### **App Basic Configurations**

There are few settings allowing to mark an app installation as BETA and e.g. to supress UIKit animation and review prompt.

Кеу	Туре	Default	Description	Status
app.app-store-link	string	https://itun es.apple.com /app/ id1359583808 ?mt=8	URL for the app in the App Store.	advanced candidate
app.enable-review-prompt	bool	true	Enable/disable review prompt.	advanced candidate
app.recommend-to-friend- enabled	bool	true	Enables/disables the recommend to a friend entry in the settings.	advanced candidate
app.enable-ui-animations	bool	true	Enable/disable UI animations.	debugOnly
app.is-beta-build	bool	false	Controls if the app is built for beta or release purposes.	debugOnly
app.show-beta-warning	bool	false	Controls whether a warning should be shown on the first run of a beta version.	debugOnly

#### **Extensions / Actions**

The ownCloud iOS app uses internally a plug-in like mechanism called extensions. Extensions are used to implement menu actions mostly found under "+" menu allowing to add new items (Upload media, take photo etc.) or in more menu (Copy, Move, Open in etc.). Using below settings actions / extensions can be disabled. Extensions are enabled by default, however this might depend on licensing requirements of a particular extension.

Кеу	Туре	Default	Description		Status
action.allowed	stringArray	[]	List of all all If provided, listed here ar	advanced candidate	
			Value	Description	
			<pre>com.owncloud .action.coll aborate</pre>	Sharing	
			com.owncloud .action.copy	Сору	
			com.owncloud .action.crea teFolder	Create folder	
			com.owncloud .action.cutp asteboard	Cut	
			com.owncloud .action.dele te	Delete	
			com.owncloud .action.dupl icate	Duplicate	
			com.owncloud .action.favo rite	Favorite item	
			com.owncloud .action.impo rtpasteboard	Paste	
			com.owncloud .action.link s	Links	
			com.owncloud .action.make AvailableOff line	Make available offline	
			com.owncloud .action.make UnavailableO ffline	Available Offline	
			com.owncloud .action.mark up	Markup	
			com.owncloud .action.move	Move	
			com.owncloud .action.open in	Open in	

Кеу	Туре	Default	Description		Status
action.disallowed stringA	stringArray	ау []	List of all actions. If actions not li allowed.	advanced candidate	
			Value	Description	
		<pre>com.owncloud .action.coll aborate</pre>	Sharing		
		com.owncloud .action.copy	Сору		
		com.owncloud .action.crea teFolder	Create folder		
		<pre>com.owncloud .action.cutp asteboard</pre>	Cut		
			com.owncloud .action.dele te	Delete	
			com.owncloud .action.dupl icate	Duplicate	
			com.owncloud .action.favo rite	Favorite item	
			com.owncloud .action.impo rtpasteboard	Paste	
			com.owncloud .action.link s	Links	
			com.owncloud .action.make AvailableOff line	Make available offline	
			com.owncloud .action.make UnavailableO ffline	Available Offline	
			com.owncloud .action.mark up	Markup	
			com.owncloud .action.move	Move	
			com.owncloud .action.open in	Open in	

(\*) These extensions might require additional license (in-app purchase, enterprise version).

#### **Display Settings**

To customize file list UI behevior, following settings are available:

Кеу	Туре	Default	Description	Status
display.prevent-dragging- files	bool	false	Controls whether drag and drop should be prevented for items inside the app.	advanced candidate
display.show-hidden-files	bool	false	Controls whether hidden files (i.e. files starting with . ) should also be shown.	advanced candidate
display.sort-folders-first	bool	false	Controls whether folders are shown at the top.	advanced candidate

#### Passcode Enforcement

If your organization policies require users to use a passcode as an additional security barrier for managed apps, the below setting will allow to enforce this requirement.

Кеу	Туре	Default	Description	Status
passcode.enforced	bool	false	Controls wether the user MUST establish a passcode upon app installation.	advanced candidate
passcode.lockDelay	int		Number of seconds before the lock snaps and the passcode is requested again.	advanced candidate
passcode.maximumPassco deDigits	int	6	Controlshowmanypasscodedigitsaremaximalpossibleforpasscode lock.	advanced candidate
passcode.requiredPasscode Digits	int	4	Controlshowmanypasscodedigitsareatrequiredforpasscodelock.	advanced candidate
passcode.use-biometrical- unlock	bool	false	Controls wether the biometrical unlock will be enabled automatically.	advanced candidate

#### Bookmark

Below settings allow to configure the app to use a certain server URL and even bind it to this URL only by setting the default non-editable.

Кеу	Туре	Default	Description		Status
bookmark.default-url	string		The default creation bookmarks.	URL for the of new	supported candidate
bookmark.prepopulation	string		Controls pre the local data full item account setup	supported candidate	
			Value	Description	
		doNot	No prepopulati on. Request the contents of every folder individually.		
			split	Parse the prepopulati on metadata after receiving it as a whole.	
			streaming	Parse the prepopulati on metadata while receiving it.	
bookmark.url-editable	bool	true	Controls w server URL in during the cr bookmarks changed.	whether the n the text field reation of new can be	supported candidate

#### **Item Policies**

Кеу	Туре	Default	Description	Status
item-policy.local-copy- expiration	int	604800	The number of seconds that a file hasn't been downloaded, modified or opened after which the local copy is removed.	advanced candidate

Кеу	Туре	Default	Description	Status
item-policy.local-copy- expiration-enabled	bool	true	Controls whether local copies should automatically be removed after they haven't been downloaded, modified or opened for a period of time.	advanced candidate
item-policy.vacuum-sync- anchor-ttl	bool	60	Number of seconds since the removal of an item after which the metadata entry may be finally removed.	debugOnly

#### Connection

Settings concerning HTTP user agent, cookies, background support etc.

Кеу	Туре	Default	Description	Status
connection.allow-cellular	bool	true	Allow the use of cellular connections.	recommende d candidate
core.cookie-support- enabled	bool	true	Enable or disable per- process, in-memory cookie storage.	supported candidate

Key	Туре	Default	Description	Status
http.user-agent	string	ownCloudApp/ {{app.versio n}} ({{app.part} }/{{app.buil d}}; {{os.version }; {{device.mod el}})	A custom User-Agent to send with every HTTP request. The following placeholders can be used to make it dynamic: - {{app.build}}: the build number of the app (f.ex. 123) - {{app.version}}: the version of the app (f.ex. 1.2) - {{app.part}}: the part of the app (more exactly: the name of the main bundle) from which the request was sent (f.ex. App, ownCloud File Provider) - {{device.model}}: the model of the device running the app (f.ex. iPhone, iPad) - {{device.model-id}}: the model identifier of the device running the app (f.ex. iPhone8,1) - {{os.name}} : the name of the operating system running on the device (f.ex. iOS, iPadOS) - {{os.version}}: the version of operating system running on the device (f.ex. 13.2.2)	supported candidate
connection.always-request- private-link	bool	false	Controls whether private links are requested with regular PROPFINDs.	advanced candidate

Кеу	Туре	Default	Description		Status
connection.plain-http- policy	string	warn	Policy regarding the use of plain (unencryped) HTTP URLs for creating bookmarks. A value of warn will create an issue (typically then presented to the user as a warning), but ultimately allow the creation of the bookmark. A value of forbidden will block the use of http-URLs for the creation of new bookmarks.		advanced candidate
connection.validator-flags stringArra	stringArray		Allows fine-tuning the behavior of the connection validator by enabling/disabling aspects of it.		advanced candidate
			Value	Description	
			502-triggers	Connection validation is triggered when receiving a responses with 502 status.	
			clear- cookies	Clear all cookies for the connection when entering connection validation.	

Кеу	Туре	Default	Description	Status
core.action-concurrency- budgets	dictionary	<pre>map[actions: 10 all:0 download:3 download- wifi-and- cellular:3 download- wifi-only:2 transfer:6 upload:3 upload- cellular- and-wifi:3 upload-wifi- only:2]</pre>	Concurrency budgets available for sync actions by action category.	advanced candidate
core.scan-for-changes- interval	int		Minimum number of milliseconds until the next scan for changes, measured from the completion of the previous scan. If no value is provided, uses the poll interval provided in the server's capabilities (in milliseconds) if it is greater or equal 5 seconds. Defaults to 10 seconds otherwise.	advanced candidate
connection.allow- background-url-sessions	bool	true	Allow the use of background URL sessions. Note: depending on iOS version, the app may still choose not to use them. This settings is overriden by force-background-url- sessions.	debugOnly
connection.force- background-url-sessions	bool	false	Forces the use of background URL sessions. Overrides allow- background-url-sessions.	debugOnly
connection.minimum- server-version	string	10.0	The minimum server version required.	debugOnly

Кеу	Туре	Default	Description	Status
core.override-availability- signal	bool		Override the availability signal, so the host is considered to always be in maintenance mode (true) or never in maintenance mode (false).	debugOnly
core.override-reachability- signal	bool		Override the reachability signal, so the host is always considered reachable ( true) or unreachable (false).	debugOnly
core.thumbnail-available- for-mime-type-prefixes	stringArray	[*]	Provide hints that thumbnails are available for items whose MIME- Type starts with any of the strings provided in this array. Providing an empty array turns off thumbnail loading. Providing ["*"] turns on thumbnail loading for all items.	debugOnly

Кеу	Туре	Default	Description		Status	
host-simulator.active- simulations	e- stringArray	[]	Active Hos extensions.	Active Host simulation extensions.		
			Value	Description		
			five- seconds-of- 404	Return status code 404 for every request for the first five seconds.		
			only-404	Return status code 404 for every request.		
			recovering- apm	Redirect any request without cookies to a bogus endpoint for 30 seconds, then to a cookie- setting endpoint, where cookies are set - and then redirect back.		
			reject- downloads- 500	Reject Downloads with status 500 responses.		

#### Server Endpoints

Individually configurable endpoints of the ownCloud server instance.

Кеу	Туре	Default	Description	Status
connection.endpoint- capabilities	string	ocs/v2.php/c loud/capabil ities	Endpoint to use for retrieving server capabilities.	advanced candidate
connection.endpoint- recipients	string	ocs/v2.php/a pps/files_sh aring/api/v1 /sharees	Path of the sharing recipient API endpoint.	advanced candidate
connection.endpoint- remote-shares	string	ocs/v2.php/a pps/files_sh aring/api/v1 /remote_shar es	Path of the remote shares API endpoint.	advanced candidate
connection.endpoint- shares	string	ocs/v2.php/a pps/files_sh aring/api/v1 /shares	Path of the shares API endpoint.	advanced candidate
connection.endpoint-status	string	status.php	Endpoint to retrieve basic status information and detect an ownCloud installation.	advanced candidate
connection.endpoint- thumbnail	string	index.php/ap ps/files/api /v1/thumbnai l	Path of the thumbnail endpoint.	advanced candidate
connection.endpoint-user	string	ocs/v2.php/c loud/user	Endpoint to use for retrieving information on logged in user.	advanced candidate
connection.endpoint- webdav	string	remote.php/d av/files	Endpoint to use for WebDAV.	advanced candidate
connection.endpoint- webdav-meta	string	remote.php/d av/meta	Endpoint to use for WebDAV metadata.	advanced candidate
connection.well-known	string	.well-known	Path of the .well-known endpoint.	advanced candidate

#### **Connection Authentication / Security**

Settings concerning certificate validation policies.

Key	Туре	Default	Description		Status
connection.allowed- stringArray authentication-methods		Array of authentication Nil/Missing restrictions.	allowed allowed n methods. for no	recommende d candidate	
			Value	Description	
			com.owncloud .basicauth	Basic Auth	
			com.owncloud .oauth2	OAuth2	
			com.owncloud .openid- connect	OpenID Connect	
connection.preferred- authentication-methods	stringArray	[com.ownclou d.openid- connect com.owncloud .oauth2	Array of a methods in preference preferred firs	uthentication order of (most t).	recommende d candidate
		.basicauth]	Value	Description	
			com.owncloud .basicauth	Basic Auth	
			com.owncloud .oauth2	OAuth2	
			com.owncloud .openid- connect	OpenID Connect	

Кеу	Туре	Default	Description	Status
Key connection.certificate- extended-validation-rule	<b>Type</b> string	Default bookmarkCert ificate == serverCertif icate	Description Rule that defines the criteria a certificate needs to meet for OCConnection to recognize it as valid for a bookmark. Examples of expressions: - bookmarkCertificate == serverCertificate: the whole certificate needs to be identical to the one stored in the bookmark during setup. - bookmarkCertificate.public KeyData == serverCertificate.publicKe yData: the public key of the received certificate needs to be identical to the public key stored in the bookmark during setup. -	Status advanced candidate
			- serverCertificate.passedVa lidationOrIsUserAccepted == true: any certificate is accepted as long as it has passed validation by the OS or was accepted by the user. -	
			<pre>serverCertificate.commonNa me == "demo.owncloud.org": the common name of the certificate must be "demo.owncloud.org".</pre>	
			<pre>serverCertificate.rootCert ificate.commonName == "DST Root CA X3": the common name of the root certificate must be "DST Root CA X3"</pre>	
			<pre>serverCertificate.parentCe rtificate.commonName == "LetDs Encrypt Authority X3": the common name of the parent certificate must</pre>	

Кеу	Туре	Default	Description	Status
connection.renewed- certificate-acceptance-rule	string	<pre>(bookmarkCer tificate.pub licKeyData == serverCertif icate.public KeyData) OR check.parent Certificates HaveIdentica lPublicKeys == true) AND (serverCerti ficate.passe dValidationO rIsUserAccep ted == true OR bookmarkCert ificate.pare ntCertificat e.sha256Fing erprint.asFi ngerPrintStr ing == "73 0C 1B DC D8 5F 57 CE 5D C0 BB A7 33 E5 F1 BA 5A 92 5B 2A 77 1D 64 0A 26 F7 A4 54 22 4D AD 3B") AND (bookmarkCer tificate.roo tCertificate .sha256Finge rprint.asFin gerPrintStri ng == "06 87 26 03 31 A7 24 03 D9 09 F1 05 E6 9B CF 0D 32 E1 BD 24 93 FF C6 D9 20 6D 11 BC D6 77 07 39") AND (serverCerti ficate.paren tCertificate .sha256Finge rprint.asFin gerPrintStri ng == "67 AD D1 16 6B 02 0A F6 1B 8F</pre>	Rule that defines the criteria that need to be met for OCConnection to accept a renewed certificate and update the bookmark's certificate automatically instead of prompting the user. Used when the extended validation rule fails. Set this to never if the user should always be prompted when a server's certificate changed.	advanced candidate

Кеу	Туре	Default	Description	Status
user-settings.allow	stringArray		List of settings (as flat identifiers) users are allowed to change. If this list is specified, only these settings can be changed by the user.	advanced candidate
user-settings.disallow	stringArray		List of settings (as flat identifiers) users are not allowed to change. If this list is specified, all settings not on the list can be changed by the user.	advanced candidate
connection.transparent- temporary-redirect	bool	false	Controls whether 307 redirects are handled transparently at the HTTP pipeline level (by resending the headers and body).	debugOnly

#### OAuth2 Based Authentication

Settings allowing to configure OAuth2 based authentication.

Кеу	Туре	Default	Description	Status
authentication-oauth2.oa2- authorization-endpoint	string	index.php/ap ps/oauth2/au thorize	OAuth2 authorization endpoint.	advanced candidate
authentication-oauth2.oa2- client-id	string	mxd5OQDk6es5 LzOzRvidJNfX LUZS2oN3oUFe XPP8LpPrhx3U roJFduGEYIBO xkY1	OAuth2 Client ID.	advanced candidate
authentication-oauth2.oa2- client-secret	string	KFeFWWEZO9Tk isIQzR3fo7hf iMXlOpaqP8CF uTbSHzV1TUuG ECglPxpiVKJf OXIx	OAuth2 Client Secret.	advanced candidate
authentication-oauth2.oa2- redirect-uri	string	oc://ios.own cloud.com	OAuth2 Redirect URI.	advanced candidate
authentication-oauth2.oa2- token-endpoint	string	index.php/ap ps/oauth2/ap i/v1/token	OAuth2 token endpoint.	advanced candidate

Кеу	Туре	Default	Description	Status
authentication-oauth2.oa2- expiration-override- seconds	int		OAuth2 Expiration Override - lets OAuth2 tokens expire after the provided number of seconds (useful to prompt quick refresh_token requests for testing)	debugOnly

#### **OpenID Connect (OIDC) parameters**

OpenID Connect (OIDC) parameters allow you fine-tune the behaviour, in case the Identity Provider (IdP) needs something special.

Кеу	Туре	Default	Description	Status
authentication- oauth2.oidc-redirect-uri	string	oc://ios.own cloud.com	OpenID Connect Redirect URI	supported candidate
authentication- oauth2.oidc-register-client	bool	true	Use OpenID Connect Dynamic Client Registration if the .well- known/openid-configuration provides a registration_endpoint. If this option is enabled and a registration endpoint is available, oa2-client-id and oa2-client-secret will be ignored.	supported candidate
authentication- oauth2.oidc-register-client- name-template	string	ownCloud/{{o s.name}} {{app.versio n}}	Client Name Template to use during OpenID Connect Dynamic Client Registration. In addition to the placeholders available for http.user-agent, {{url.hostname}} can also be used.	supported candidate
authentication- oauth2.oidc-scope	string	openid offline_acce ss email profile	OpenID Connect Scope	supported candidate

#### Logging

Logging settings control the ammount and type of app internal log messages stored as text files and accessible via settings menu.

Кеу	Туре	Default	Description		Status	
log.level	int	4	Log level		supported candidate	
			Value	Description		
			-1	verbose		
			0	debug		
			1	info		
			2	warning		
			3	error		
			4	off		
log.privacy-mask	bool	false	Controls wh objects in lo should be privacy.	ether certain og statements masked for	supported candidate	
log.blank-filtered-messages	bool	false	Controls whether filtered out messages should still be logged, but with the message replaced with		advanced candidate	
log.colored	bool	false	Controls whether log levels should be replaced with colored emojis.		advanced candidate	
log.enabled-components	stringArray	[writer.stde rr writer.file]	List of ena system comp	bled logging onents.	advanced candidate	
			Value	Description		
			option.log- file- operations	Log internal file operations		
			option.log- requests- and- responses	Log HTTP requests and responses		
			writer.file	Log file		
			writer.stder r	Standard error output		

Кеу	Туре	Default	Description		Status
log.format	string	text	Determines the log messages	he format that are saved in	advanced candidate
			Value	Description	
			json	Detailed JSON (one line per message).	
			json- composed	A simpler JSON version where details are already merged into the message.	
			text	Standard logging as text.	
log.maximum-message-size	int	0	Maximum le message message is value of 0 me	ngth of a log before the truncated. A eans no limit.	advanced candidate
log.omit-matching	stringArray		If set, omits containing ar terms in this	logs messages ny of the exact array.	advanced candidate
log.omit-tags	stringArray		If set, on messages tag in this array.	nits all log ged with tags	advanced candidate
log.only-matching	stringArray		If set, only l containing at the exact to array.	logs messages t least one of erms in this	advanced candidate
log.only-tags	stringArray		If set, on messages no tags in this ar	nits all log t tagged with rray.	advanced candidate

Кеу	Туре	Default	Description	Status
log.single-lined	bool	true	Controls whether messages spanning more than one line should be broken into their individual lines and each be logged with the complete lead-in/lead-out sequence.	advanced candidate
log.synchronous	bool	false	Controlswhetherlogmessagesshouldbewrittensynchronously(whichcanimpactperformance)orasynchronously(whichcan loosemessages in caseof a crash).	advanced candidate
measurements.enabled	bool	true	Turn measurements on or off	debugOnly

#### Account Handling

Кеу	Туре	Default	Description	Status
account.auto-connect	bool	false	Skip "Account" screen / automatically open "Files" screen after login	supported candidate

#### Authentication Settings

Authentication settings control the behaviour of the web-based login.

Кеу	Туре	Default	Description		Status
authentication.browser- string session-class	operating- system	Alternative session class of ASWebAuthenti . Please also Time Configu want to use th	supported candidate		
			Value	Description	
			AWBrowser	Replace http with awb and https with awbs to delegate browser sessions to the AirWatch browser.	
			CustomScheme	Replace http and https with custom schemes to delegate browser sessions to a different app.	
			MIBrowser	Replace http with mibrowser and https with mibrowsers to delegate browser sessions to the MobileIron browser.	

Кеу	Туре	Default	Description	Status
authentication.browser- session-prefers-ephermal	bool	false	Indicates whether the app should ask iOS for a private authentication (web) session for OAuth2 or OpenID Connect. Private authentication sessions do not share cookies and other browsing data with the user's normal browser. Apple only promises that [this setting](https://developer.a pple.com/documentation/ authenticationservices/ aswebauthenticationsessio n/3237231- prefersephemeralwebbro wsersessio) will be honored if the user has set Safari as default browser.	supported candidate

#### **Browsersession (deprecated)**

Browsersession settings were extended, and are now included in authentication.browser-sessionclass (Authentication Settings)

Кеу	Туре	Default	Description	Status
browser-session.custom- scheme-plain	string		Scheme to use instead of plain http when using browser session class CustomScheme, i.e. mibrowser.	advanced candidate
browser-session.custom- scheme-secure	string		Scheme to use instead of https when using browser session class CustomScheme, i.e. mibrowsers.	advanced candidate

#### **Branding Parameters**

Кеу	Туре	Default	Description		Status
branding.app-name	string		App name to throughout the app.	use	supported candidate

Кеу	Туре	Default	Description		Status
branding.disabled-import- methods	stringArray		List of disa methods that	abled import can't be used.	supported candidate
			Value	Description	
		file- provider	Disallow import through the File Provider (Files.app)		
			open-with	Disallow import through "Open with"	
			share- extension	Disallow import through the Share Extension	
branding.organization- name	string		Organization throughout th	name to use ne app.	supported candidate
Allow adding accounts branding.can-add-account	bool	true	Controls whe	ether the user unts.	advanced candidate
Allow editing accounts branding.can-edit-account	bool	true	Controls whether the user can edit accounts.		advanced candidate
branding.enable-review- prompt	bool	false	Controls whether the app should prompt for an App Store review. Only applies if the app is branded.		advanced candidate
<b>Profile definitions</b> branding.profile- definitions	dictionaryAr ray		Array of dictionaries, each specifying a profile. All <b>Profile</b> keys can be used in the profile dictionaries.		advanced candidate
Feedback Email address branding.send-feedback- address	string	ios- app@owncloud .com	Email addr feedback to. disable this fe	ess to send Set to null to eature.	advanced candidate

Кеу	Туре	Default	Description	Status
<b>Feedback URL</b> branding.send-feedback- url	string		URL to open when selecting the "Send feedback" option. Allows the use of all placeHolders provided in http.user- agent.	advanced candidate
branding.theme-definitions	dictionaryAr ray		Array of dictionaries, each specifying a theme.	advanced candidate
branding.theme-generic- colors	dictionary		Dictionary defining generic colors that can be used in the definitions.	advanced candidate
<b>Documentation URL</b> branding.url- documentation	urlString	https://doc. owncloud.com /ios-app/ latest/	URL to documentation for the app. Opened when selecting "Documentation" in the settings.	advanced candidate
<b>Help URL</b> branding.url-help	urlString	https://ownc loud.com/ docs-guides/	URL to get help for the app. Opened when selecting "Help" in the settings.	advanced candidate
<b>Privacy URL</b> branding.url-privacy	urlString	https://ownc loud.org/ privacy- policy/	URL to get privacy information for the app. Opened when selecting "Privacy" in the settings.	advanced candidate
<b>Terms of use URL</b> branding.url-terms-of-use	urlString	https://raw. githubuserco ntent.com/ owncloud/ ios-app/ master/ LICENSE	URL to terms of use for the app. Opened when selecting "Terms Of Use" in the settings.	advanced candidate
branding.user-defaults- default-values	dictionary		Default values for user defaults. Allows overriding default settings.	advanced candidate
Profile Allow URL configuration branding.profile-allow-url- configuration	bool		Indicates if the user can change the server URL for the account.	advanced candidate

Кеу	Туре	Default	Description		Status
Profile Allowed authentication methods branding.profile-allowed- authentication-methods	stringArray		The identify authenticatio allowed for Allows to OAuth2, or Auth even available. Value com.owncloud .basicauth com.owncloud .oauth2 com.owncloud .openid-	iers of the n methods this profile. f.ex. force to use Basic if OAuth2 is Description Basic Auth OAuth2 OpenID Connect	advanced candidate
Profile Allowed Hosts branding.profile-allowed- hosts	stringArray		Domain nan include subd which are server url w new account.	nes (can also omain name), allowed as hen adding a	advanced candidate
Profile Bookmark Name branding.profile- bookmark-name	string		The name th used for th that's genera profile and a account list.	nat should be ne bookmark ted from this ppears in the	advanced candidate
Profile Onboarding button title branding.profile-help- button-label	string		Text used onboarding b	for the outton title	advanced candidate
Profile Onboarding URL branding.profile-help-url	urlString		Optional onboarding r	URL to esources.	advanced candidate
Profile Identifier branding.profile-identifier	string		Identifier identifying th	uniquely e profile.	advanced candidate
Profile Name branding.profile-name	string		Name of the setup.	profile during	advanced candidate

Key	Туре	Default	Description	Status
Profile Open onboarding URL message branding.profile-open- help-message	string		Message shown in an alert before opening the onboarding URL.	advanced candidate
Profile Password prompt branding.profile-password- auth-prompt	string		Text that is shown when asking the user to enter their password.	advanced candidate
Profile Token authentication prompt branding.profile-token- auth-prompt	string		Text that is shown to the user before opening the authentication web view (f.ex. for OAuth2, OIDC).	advanced candidate
Profile URL branding.profile-url	urlString		The URL of the server targeted by this profile.	advanced candidate
Profile URL prompt branding.profile-url- prompt	string		Text shown above the URL field when setting up an account.	advanced candidate
Profile Welcome Message branding.profile-welcome- message	string		Welcome message shown during account setup.	advanced candidate

#### **Build Options**

The following build options are only available for configuring custom builds via the Branding.plist file. They can't be configured dynamically wih MDM:

Кеу	Туре	Default	Description	Status
build.custom-app-scheme	string	owncloud	Name of the URL scheme to use for private links. Must be provided in Branding.plist at build time. For documentation, please see doc/BUILD_CUSTOMIZATI ON.md.	supported candidate
build.custom-auth-scheme	string	OC	Name of the URL scheme to use for OAuth2/OIDC authentication. Must be provided in Branding.plist at build time. The authentication redirect URI parameters must also be changed accordingly in Branding.plist and on the server side. For documentation, please see doc/BUILD_CUSTOMIZATI ON.md.	supported candidate
build.flags	string		A set of space separated flags to customize the build. Must be provided in Branding.plist at build time. For documentation, please see doc/BUILD_CUSTOMIZATI ON.md.	supported candidate

#### Diagnostics

Кеу	Туре	Default	Description	Status
diagnostics.enabled	bool	false	Controls whether additional diagnostic options and information is available throughout the user interface.	advanced candidate

#### Licensing

Кеу	Туре	Default	Description	Status	
licensing.disable-appstore- licensing	bool	false	Enables/disables App Store licensing support.	debugOnly	
Кеу	Туре	Default	Description		Status
--	------	---------	--	-----------	-----------
licensing.disable- enterprise-licensing	bool	false	Enables/disables Enterprise support.	licensing	debugOnly

#### Localization feature

The localization feature allows to overwrite every string in the app, in every language.

Кеу	Туре	Default	Description	Status
Localization Overrides	dictionary	map[]	Dictionary with localization overrides	advanced candidate
locale.overrides			where the key is the English string whose localization should be overridden, and the value is a dictionary where the keys are the language codes (f.ex. "en", "de") and the values the translations to use.	

#### Releasenotes

Key	Туре	Default	Description	Status
releasenotes.lastSeenAppV ersion	string		The last-seen app version.	debugOnly
releasenotes.lastSeenRelea seNotesVersion	string		The app version for which the release notes were last shown.	debugOnly

# AppConfig XML Schema

The XML format, developed by AppConfig community, makes it easy for developers to define and deploy an app configuration. It not only supports configuration variables having default values, but also provides a configuration UI description, which can be interpreted by the tool and which generates a plist file. Moreover, specfile XML is consistently supported by major EMM vendors.

AppConfig conformant spec file tailored to administrator needs and containing one or more of the above settings can be easily created using Config Spec Creator tool hosted at AppConfig website.

# **Example: Deployment With MobileIron**

- 1. Open AppConfig Generator
- 2. Upload a specfile.xml.
- 3. Change the configuration options.

- 4. Download the generated plist file (ManagedAppConfig).
- 5. Open MobileIron Core.
- 6. Navigate to Policies and Configs > Add New > Apple > iOS/tvOS > Managed App Config
- 7. Upload the generated plist and specify name, bundle ID, and description

# **Example: Deployment With Jamf Pro**

- 1. Open AppConfig Generator
- 2. Upload a specfile.xml.
- 3. Change the configuration options.
- 4. Copy Dictionary (button).
- 5. Open Jamf Pro.
- 6. Navigate to Devices > Mobile Device Apps > ownCloud File Sync and Share > iOS/tvOS > App Configuration > Edit
- 7. Paste the generated Dictionary into the "Preferences" field.

## References

- Introducing The AppConfig Community
- Mobile Device Management Protocol Reference

# Troubleshooting

# Introduction

If you experience problems while using the iOS app, you can use this guide to hopefully find a solution.

# Logging

## Locating App Logs and iOS App Crash Logs

There are two kinds of logs recorded in different locations:

#### The Log Created by the iOS App

See Capturing App Debug Logs for how to enable app logs. On the same screen where you enable logging, you can access the log files. Touch **Share log file** which opens a new screen with all the log files created. To export the selected logs, tap the share button on the top right-hand side of the screen.

## The iOS Crash Log

If the iOS app isn't responding or is crashing, iOS saves a crash log on the device. You can find the crash log on your device under **Settings > Privacy > Analytics > Analytics Data**. The log entries are

sorted alphabetically with the app name, the date and a computer-readable timestamp. Tap the log of choice to open the crash log and export it with the share button on the top right-hand side of the screen.

## **Capturing App Debug Logs**

Effectively debugging software requires as much relevant information as possible. Log output can help with tracking down problems and, if you report a bug, log output can help to resolve an issue more quickly. To assist the ownCloud support personnel, please try to provide as many relevant logs as possible. You can do this by enabling and fully configuring the iOS app's logging functionality via:

- Enabling logging with **Settings** > **Logging** > **Enable Logging**
- Setting the log level to "*Debug*" or "*Info*"
- Enable:
  - Log HTTP requests and responses
  - Standard error output
  - Log file

Once these have been enabled:

- Click [ Reset log file ]
- Perform the steps to reproduce the error
- Go back to the Logging settings and click [ Share log file ]

All iOS App logging settings enabled and set



#### ownCloud's Log File

ownCloud server maintains an ownCloud-specific log file. You can view the file using either the web interface or you can open it directly from the file system in your ownCloud server's data directory.

You can check if it is enabled through the Log configuration panel, which is available under **Settings > General (Admin)**. On that page, you can adjust the log level. We recommend that you set it to a verbose level such as either debug or info.

Configuring logging in ownCloud server.



#### Web Server Log Files

It can be helpful to view your web server's error log file to isolate any ownCloud-related problems.

The ownCloud iOS app sends the X-REQUEST-ID header with every request. You'll find the X-REQUEST-ID in the owncloud.log, and you can configure your webserver to add the X-REQUEST-ID to the logs. Here you can find more information at Request Tracing

Some helpful files include the following:

#### error\_logx

Maintains errors associated with PHP code.

## access\_log

Typically records all requests handled by the server; handy as a debugging tool, because the log line contains information specific to each request and its result.

Below, you can find where the error logs are typically located, based on operating system and web server.

Operating System	Web Server	File Location
Linux	Apache	/var/log/apache2
	NGINX	/var/log/nginx
	Lighttpd	/var/log/lighttpd
Windows	Apache	The Windows Event Log or in the logs directory relative to the Apache installation directory.
	NGINX	Commonly in the logs directory relative to the NGINX installation directory.



You can always check your web server's configuration to know where the log files are located.

#### **Recording the Screen**

In iOS 11 or later, you can create a screen recording to better illustrate an error. If you are not familiar with creating one, follow these instructions.

# **Debugging Tools**

If you need to check the traffic between ownCloud and the iOS App, we recommend two tools:

- mitmproxy
- Charles for iOS

#### mitmproxy

mitmproxy is an interactive man-in-the-middle proxy for HTTP and HTTPS with a console interface. At ownCloud, we use it a lot to investigate every detail of HTTP requests and responses.



## **Charles for iOS**

The Charles proxy for iOS works similarly to mitmproxy. However, it's more user-friendly, runs on the iOS device, *and* has a beautiful UI. It also supports split view on iPads so that you can work with the ownCloud iOS app and Charles side-by-side.

# **Release Notes**

# **Changelog for the iOS App**

ownCloud provides a full changelog with a summary and details for each release of the iOS App. Click the following link to access it at GitHub.